

Release Notes

Firmware Update BIOS 1.48R, EC 1.29 For Mesa 3 Rugged Tablets Running the Windows 10 Operating System

These notes include important information for our Mesa 3 customers regarding the most recent release of the Windows 10 operating system firmware. We recommend all users perform this update.

Documentation and software updates are located on our website, <u>https://www.junipersys.com/support</u>. To update the firmware, select Mesa 3, then Downloads.

Customer-specific Driver Update

 Realtek driver. Replaces network driver with a driver from Realtek to support PXE Boot for customers who are using a USB-to-Ethernet adapter that is not the Mesa 3 dock.

Important Update Instructions

When you update the firmware, follow these instructions:

- 1. Plug external power into the Mesa 3.
- 2. Copy the update .exe to the device.
- 3. Remove USB media (SD cards are okay).
- 4. Save and close any files or programs.
- 5. Back up critical data (precaution).
- 6. Run the update .exe.
- 7. The update process might involve multiple reboots. For each reboot, the update app is automatically launched.

Note: If you have a pin or password set up, you need to enter it after each reboot and wait 10–15 seconds to continue.

- 8. Follow the on-screen prompts.
- 9. It can take up to 20 minutes to update the firmware from an earlier version.
- 10. When the process is complete, launch Device Info to check the firmware version.
- 11. The update .exe and generated config file may be deleted from the device.

